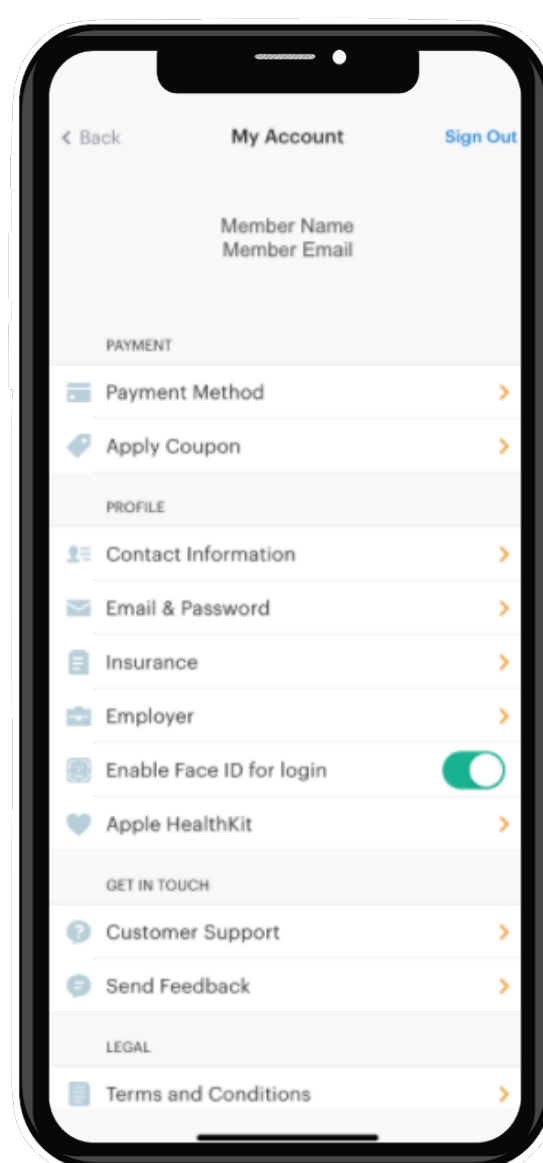


It's time to update your insurance information

As of January 1, 2022 BlueShield of Western New York is now Highmark Blue Shield of Western New York. Update your insurance information and unlock all your benefits with Doctor On Demand by Included Health.

Update in 4 easy steps

Be sure to have your member ID card ready

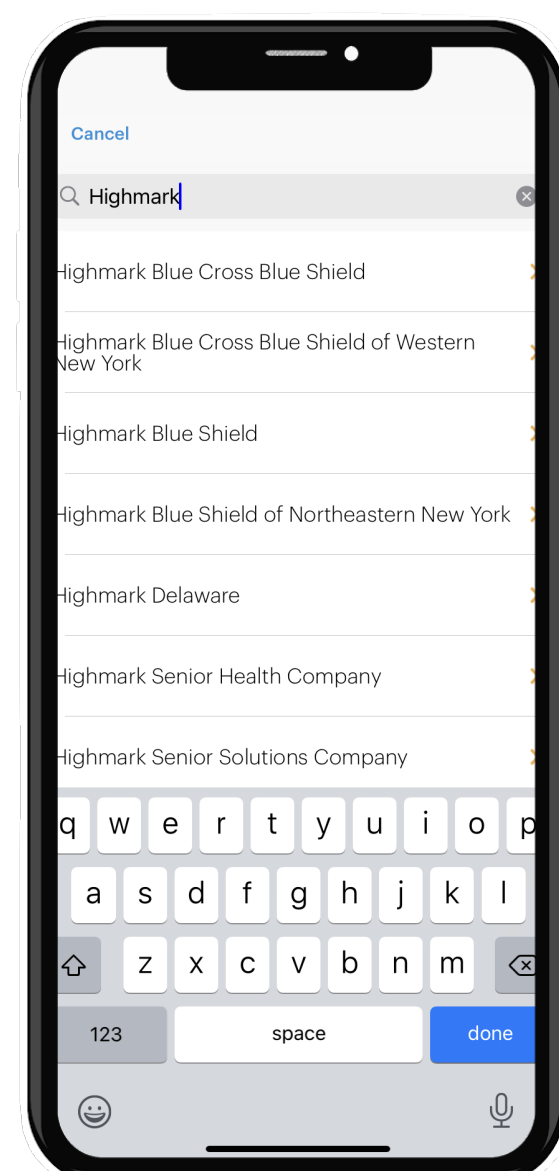
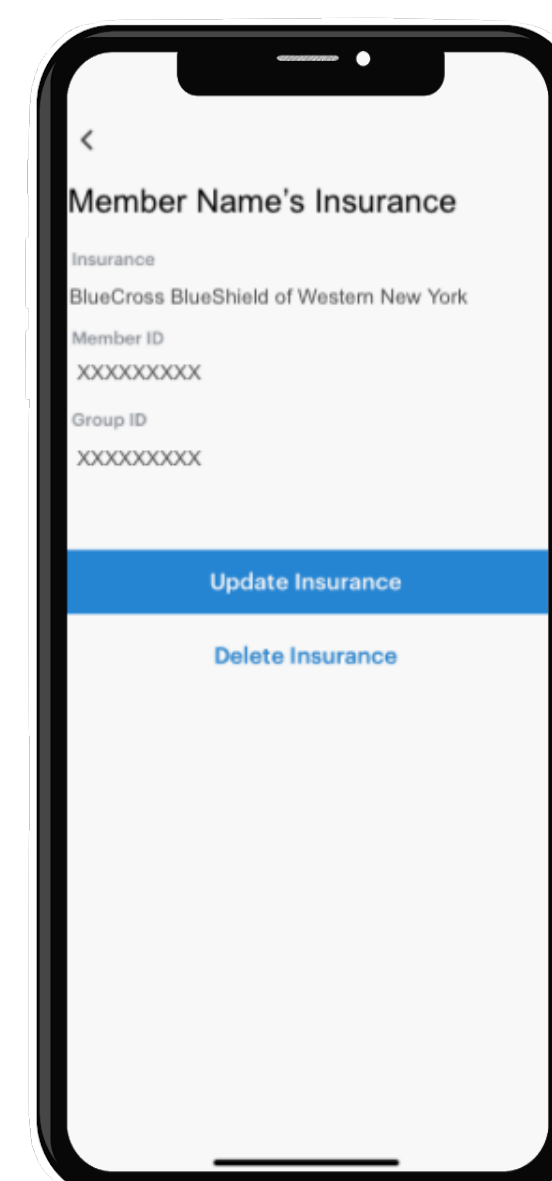


1

Log into your account and click the gear icon in the top right corner. Click "Insurance"

Click "Update Insurance"

2

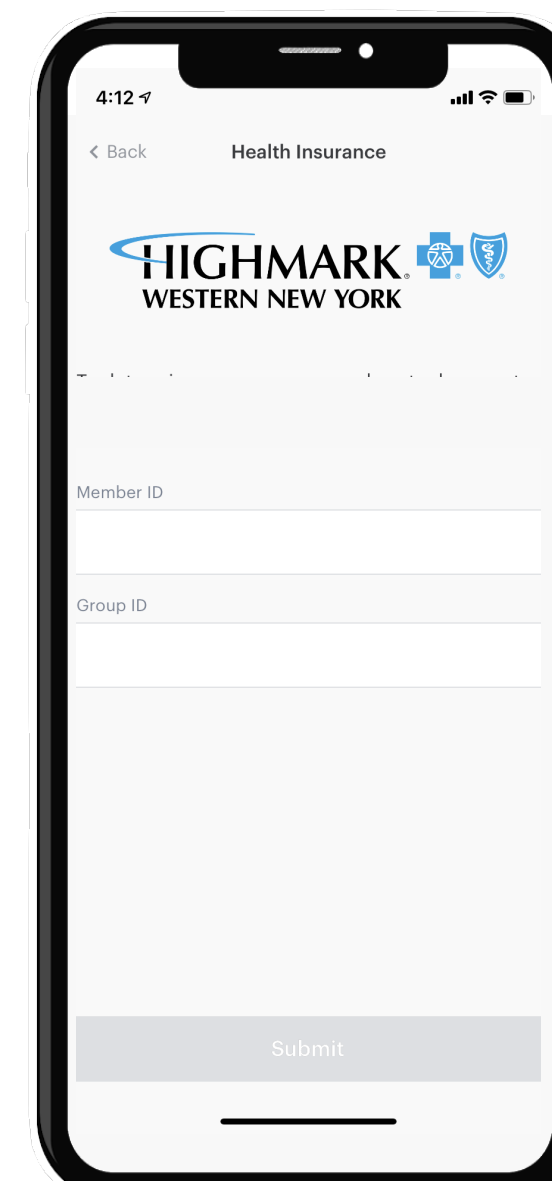


3

Select Highmark Blue Shield of Western New York from the drop down menu

Enter your member ID and group number, then click "Submit"

4



Sign in at www.doctorondemand.com/HighmarkBCBSWNY