

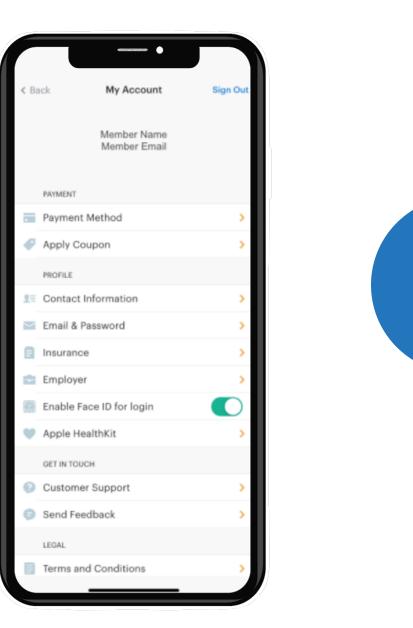
## It's time to update your insurance information

As of January 1, 2022 BlueShield of Western New York is now Highmark Blue Shield of Western New York.

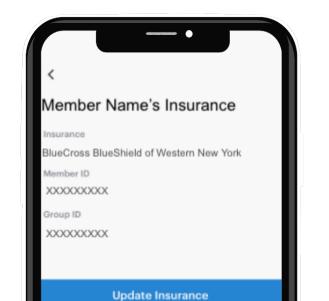
Update your insurance information and unlock all your benefits with Doctor On Demand by Included Health.

## Update in 4 easy steps

Be sure to have your member ID card ready

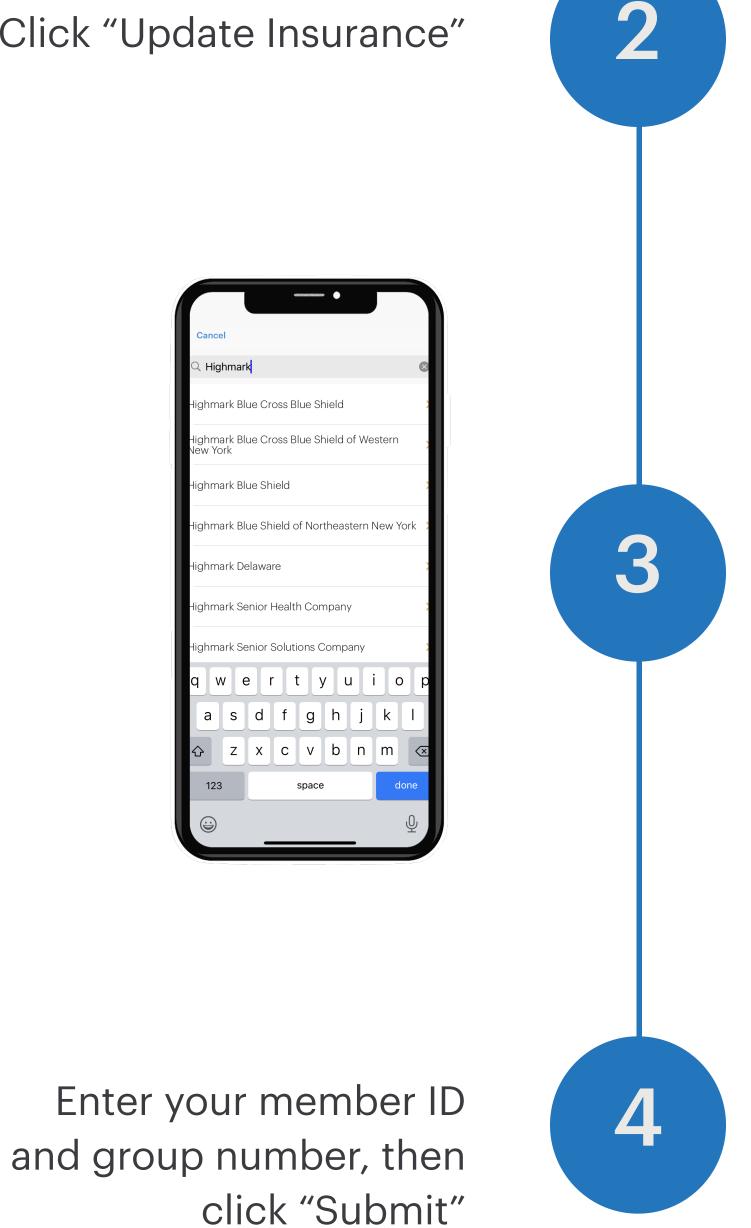


Log into your account and click the gear icon in the top right corner. Click "Insurance"



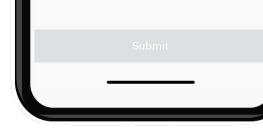
Delete Insurance

Click "Update Insurance"



Select Highmark Blue Shield of Western New York from the drop down menu





Sign in at www.doctorondemand.com/HighmarkBCBSWNY

Highmark Blue Shield of Northeastern New York (Highmark BSNENY) is a trade name of Highmark Western and Northeastern New York Inc., an independent licensee of the Blue Cross Blue Shield Association. The Blue Shield® and Shield Symbols are registered service marks of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. Doctor On Demand® by Included Health is a separate company that provides telemedicine services to Highmark BSNENY members.