



Safety Management System Policy Statement

Safety is one of the Niagara Frontier Transportation Authority's (NFTA) core values. NFTA is committed to improving its safety culture through implementation and support of a formal Safety Management System (SMS). NFTA uses safety policies, safety risk management, safety assurance, and safety promotion components to deliver safe and reliable service to its employees, communities, and customers.

All levels of management, employees, and contractors are continuously responsible for delivering the highest level of safety performance. Together, we can demonstrate safety as a core value at NFTA.

NFTA's commitment is to:

- Support SMS through all appropriate resources to elevate an organizational culture that fosters safe practices, encourages effective safety reporting and communication throughout the organization, and actively manages safety as a core value;
- Complying with all regulatory requirements related to safety;
- Ensure safety management is a primary responsibility for all managers and employees;
- Clearly define organizational responsibilities, accountabilities for all management, employees, and contractors for the achievement of NFTA's safety performance targets and implementation of SMS;
- Improve and promote a hazard identification, reporting, and risk management process to eliminate and/or mitigate safety risks to achieve continuous improvement of NFTA's safety performance;
- Maintain an efficient and effective training program, administered by qualified instructors, that ensures employees are educated to perform duties in a safe and competent manner;
- Establish and measure NFTA's safety performance against realistic safety performance indicators and safety performance targets;
- Continually improve NFTA's safety performance through oversight, monitoring, measurement, review, and interdepartmental collaboration, as necessary to align with NFTA's safety goals, targets, and objectives; and
- Ensure that externally supplied systems, contractors, vendors, and services that support NFTA comply with the NFTA Metro Agency Safety Plan, NFTA SMS Manual for Aviation and safety performance standards.

Employees are encouraged to voluntarily submit safety concerns or safety recommendations for improvement, without fear of reprisal or disciplinary action, through the hazard reporting system. Employees are expected to promptly report any hazards, unsafe conditions, incidents, accidents, or injuries while on the job through appropriate investigation forms and/or OCC communications. Any willful disregard for safety is unacceptable and is subject to disciplinary action outlined in NFTA policies and rules.

SMS for NFTA Metro is governed by the Federal Transit Administration and SMS for NFTA Aviation is governed by the Federal Aviation Administration. Each organization will maintain separate governing documents to meet their regulatory requirements while aligning with this Safety Policy Statement.

Metro Specific Requirements:

- Support Joint/Labor Management Safety Committees in their responsibility to review and approve the NFTA Metro's Agency Safety Plan, set annual Safety Performance targets for the Risk Reduction Program and participate in Metro's SMS Program.

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2-26-26

Date

Johanne Jayaratne,
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02/09/26

Date